

TEKPA DIŞ TİCARET VE PAZARLAMA LTD. ŞTİ.

COOKIE POLICY

1. Purpose and Scope

This Cookie Policy explains the cookies and similar technologies used on the unox.com.tr website (including all language versions, the "Website") operated by Tekpa Dış Ticaret ve Pazarlama Ltd. Şti. ("Tekpa", the "Company", "we" or "us"). It has been prepared in accordance with the Turkish Personal Data Protection Law No. 6698 ("KVKK") and the Cookie Guidelines of the Turkish Personal Data Protection Authority.

Tekpa is the data controller for personal data processed through cookies. General information on how we process personal data is available in the privacy notices and the Corporate Personal Data Protection Policy published on the Website.

2. What Is a Cookie?

Cookies are small text files stored on your device by your browser when you visit a website. They are used to make the website work properly, remember your preferences, measure how the website is used and assess the effectiveness of our advertising. In this policy, the term "cookie" also covers similar technologies such as browser storage and code embedded in pages.

3. Types of Cookies

- **By duration:** Session cookies are deleted when you close your browser. Persistent cookies remain on your device until they expire or you delete them.
- **By source:** First-party cookies are set directly by the Website you visit. Third-party cookies are set by our service providers such as Google, Cloudflare and Crisp.

4. Cookie Categories We Use and Legal Grounds

Cookies used on the Website are grouped by purpose as described below. All cookies other than necessary cookies are used only with your explicit consent. Before you give consent, these cookies are not stored on your device and the related services (Google Tag Manager, Google Analytics, Google Ads, Crisp) are not loaded.

- **Necessary cookies:** Required for basic functions such as loading the Website securely, keeping cart and session information, and remembering your language and cookie choice. They cannot be switched off. Legal grounds: KVKK Art. 5/2-c (establishment or performance of a contract) and Art. 5/2-f (legitimate interest of the data controller).
- **Functional cookies:** Enable additional features such as live chat (Crisp). Used only with your explicit consent (KVKK Art. 5/1).
- **Analytics cookies:** Help us measure, as aggregated statistics, how many people visit, which pages they view and which channel brought them to the Website (Google Analytics). Used only with your explicit consent (KVKK Art. 5/1).
- **Advertising cookies:** Help us measure the effectiveness of our Google Ads campaigns (for example whether a visitor coming from an ad submitted the contact form). Used only with your explicit consent (KVKK Art. 5/1).

5. Cookies Used on the Website

The table below lists the cookies used on the Website as of the effective date of this policy. Cookie names and durations may change from time to time due to technical updates by service providers; the current list is always available in the "Cookie Settings" window on the Website.

Cookie	Category	Provider	Purpose	Duration
unox_cerez_tercih	Necessary	unox.com.tr	Stores your cookie preferences	6 months
wp-wpml_current_language	Necessary	unox.com.tr	Remembers your selected language	1 day
woocommerce_cart_hash, woocommerce_items_in_cart, wp_woocommerce_session_*	Necessary	WooCommerce (unox.com.tr)	Keeps cart and session information	Session / 2 days
__cf_bm	Necessary	Cloudflare	Protects the site by identifying bot traffic	30 minutes
cf_clearance	Necessary	Cloudflare	Remembers that you passed a security check	Up to 1 year
crisp-client/session/*, crisp-client/socket/*	Functional	Crisp	Maintains the live chat session and conversation	6 months
_ga	Analytics	Google Analytics	Distinguishes visitors to build statistics	2 years
_ga_S33S6B07W3	Analytics	Google Analytics	Keeps session state	2 years
sbjs_migrations, sbjs_current, sbjs_current_add, sbjs_first, sbjs_first_add, sbjs_udata, sbjs_session	Analytics	WooCommerce (unox.com.tr)	Records which source the visit came from	Session
_gcl_au	Advertising	Google Ads	Matches ad clicks with conversions	3 months

6. International Transfer of Personal Data

If you allow analytics, advertising or functional cookies, data collected through them, such as online identifiers, device and browser information, IP address and Website usage information, may be transferred to our service providers whose servers are located abroad (Google LLC / Google Ireland Limited and Crisp IM SAS). Such transfers are carried out in accordance with the conditions set out in Article 9 of the KVKK.

The Website also uses the infrastructure of Cloudflare, Inc. for content delivery and security. Necessary Cloudflare cookies are required to provide secure access to the Website.

7. How to Manage Your Cookie Preferences

When you first visit the Website, you can choose "Accept All", "Reject All" or "Customize" in the cookie banner. With "Reject All", only necessary cookies are used. With "Customize", you can turn each category on or off separately.

You can withdraw or change your consent at any time using the "Cookie Settings" link at the bottom of each page. When you withdraw consent, the related cookies are deleted from your device and the related services are no longer loaded. Your choice is stored for 6 months, after which you will be asked again.

You can also delete or block cookies in your browser settings. If you block necessary cookies, some parts of the Website (such as the cart and checkout) may not work properly. For more information about cookies, visit www.allaboutcookies.org and www.youronlinechoices.eu.

8. Deleting Cookies in Your Browser

- **Google Chrome:** Settings > Privacy and security > Delete browsing data > tick "Cookies and other site data" and click "Delete data".
- **Mozilla Firefox:** Settings > Privacy & Security > Cookies and Site Data > click "Clear Data".
- **Safari (Mac):** Safari > Settings > Privacy > "Manage Website Data" > "Remove All".
- **Safari (iPhone/iPad):** Settings > Safari > "Clear History and Website Data".
- **Microsoft Edge:** Settings > Privacy, search, and services > Clear browsing data > tick "Cookies and other site data" and click "Clear now".

In all browsers you can also open the clear browsing data screen with Ctrl + Shift + Delete (Cmd + Shift + Delete on Mac).

9. Your Rights and Contact

Under Article 11 of the KVKK, you have the right to learn whether your personal data is processed; to request information if it has been processed; to learn the purpose of processing and whether it is used accordingly; to know the third parties to whom it is transferred in Türkiye or abroad; to request correction if it is incomplete or inaccurate; to request its deletion or destruction under Article 7 of the KVKK; to request that these actions be notified to third parties to whom the data has been transferred; to object to a result against you arising from analysis exclusively by automated systems; and to claim compensation for damages arising from unlawful processing.

You can send your requests to us using the contact details below:

Company: Tekpa Dış Ticaret ve Pazarlama Ltd. Şti.

Address: Cumhuriyet Cd. No:67, 41400 İnönü, Gebze Plastikçiler Organize Sanayi Bölgesi, Gebze / Kocaeli, Türkiye

E-mail: info@unox.com.tr

Phone: +90 262 502 11 48

10. Changes to This Policy

This Cookie Policy may be updated if the cookies used on the Website or the applicable legislation change. The current version is always published on the Website. In case of significant changes, you may be asked for your cookie preferences again.